

## PROMOTIONAL RULES

### Wild Card Loyalty Program

#### Hard Rock Casino Cincinnati, LLC

Promotional period will begin at 5 am, Monday, December 16, 2019, and run continually until canceled by Hard Rock Casino Cincinnati, LLC (HRCC).

Details: Patrons can earn Hard Rock Rewards and club benefits for their play on slots, tables, and poker

- Four (4) tier program

Card Level	Tier Points	Tier Points
Premier	0	3,999
Platinum	4,000	14,999
Elite	15,000+	-
X Card	Invite only	-

## HARD ROCK WILD CARD



PREMIER CARD



PLATINUM CARD



ELITE CARD



X CARD



**PROMOTIONAL RULES**  
**Wild Card Loyalty Program**  
**Hard Rock Casino Cincinnati, LLC**

Promotional period will begin at 5 am, Monday, December 16, 2019, and run continually until canceled by Hard Rock Casino Cincinnati, LLC (HRCC).

**BENEFITS**

- Twelve (12) month anniversary cycle from January – December
- Property benefits apply to corresponding tiers
- Official rules will be available at the Wild Card Club

BENEFITS & REWARDS	PREMIER	PLATINUM	ELITE	XCARD
Earn Hard Rock Rewards from Slots and Tables	•	•	•	•
Earn Comp Dollars Based on Play	•	•	•	•
Earn Bounce Back Free Play	•	•	•	•
Redeem Comps at Food Outlets and Gift Shop	•	•	•	•
Free Garage Parking		•	•	•
Presale Ticket Access		•	•	•
Email-Only Bonuses by Tier		•	•	•
Personalized Host Service			•	•
Designated Parking Access			•	•
Access to the VIP Lounge			•	•
Priority Lines at Wild Card Club, Restaurants and Casino Cages			•	•
Dedicated VIP Phone Line			•	•
Discount with Hotel Partners			•	•
Annual Trip to Hard Rock Hollywood or Tampa			•	•
Waived Credit Card Advance, Check Cashing and ATM Fees				•
Private Parking Area				•
Dedicated Executive Casino Host				•
Annual Celebration Dinner				•
VIP Entertainment Meet and Greets				•

Gambling Problem? Call 1-800-589-9966. Must be 21 or older.

**PROMOTIONAL RULES**  
**Wild Card Loyalty Program**  
**Hard Rock Casino Cincinnati, LLC**

---

Promotional period will begin at 5 am, Monday, December 16, 2019, and run continually until canceled by Hard Rock Casino Cincinnati, LLC (HRCC).

---

**RULES**

1. The Hard Rock Wild Card Program Is free to join and is open to all visitors that are 21 years of age or older.
2. Approved identification is required to sign up for membership, to replace lost or stolen cards, to redeem Hard Rock Rewards, to claim a prize, to obtain any information or make changes to the account including changes to the security PIN.
3. By joining hard Rock Wild Card, members authorize Hard Rock Casino Cincinnati to use account information including address, email, and telephone number for communication purposes; in accordance with our property privacy policy. Members, at any time, may opt out of this specific rule by completing a Financial and Marketing Request and Release Form that will restrict the member from receiving or having access to direct mail marketing and promotional materials. Information is available through the Compliance Department at Hard Rock Cincinnati.
4. Members are permitted to hold one (1) single person account. Members may only use their personal Hard Rock Wild Card. Use of another person's card may result in suspension or revocation of membership.
5. Membership in the Hard Rock Wild Card is a privilege granted by Hard Rock Casino Cincinnati and may be revoked or cancelled at any time.
6. Fraudulent use of the Hard Rock Wild card is not allowed and may result in the loss of membership and privileges.
7. Multiple Hard Rock wild Cards are available upon request.
8. Hard Rock Rewards are non-transferable.
9. It is the member's responsibility to properly insert their Hard Rock Wild Card in the card reader when engaged in play or to present their card to the dealer or game supervisor at a table game before they begin to play. Any play accumulated without the card properly inserted or tracked will not generate Hard Rock Rewards.
10. It is the member's responsibility to safeguard the security PIN associated with the account. Members may change their security PIN at any time at their discretion. Approved identification is required to change the security PIN.
11. Casino management reserves the right to adjust any Hard Rock Rewards balance resulting from a malfunction, operator error and / or fraud.
12. Casino Management reserves the right to deactivate accounts and / or purge Hard Rock Rewards older than 180 days.
13. Persons who have opted into any gaming regulatory or Property self – limit or self-exclusion program are not eligible to participate in the Hard Rock Wild Card program and forfeit all rights to any benefits under the Hard Rock Wild Card program.

**PROMOTIONAL RULES**  
**Wild Card Loyalty Program**  
**Hard Rock Casino Cincinnati, LLC**

---

Promotional period will begin at 5 am, Monday, December 16, 2019, and run continually until canceled by Hard Rock Casino Cincinnati, LLC (HRCC).

---

14. Any hard Rock Wild Card that has been mutilated, forged, misprinted, altered, tampered with, mechanically reproduced, is illegible or has been obtained by any means other than pursuant to these rules is automatically void.
15. The following Ohio Responsible Gaming tag would be present on each card in the font and size requested by the Commission: Gambling Problem? Call OH 800-589-9966
16. By joining the Hard Rock Wild Card, members agree to be bound by these official rules and the decisions of Casino management and / or the Ohio Casino Control Commission.
17. These rules may be modified or cancelled with the approval of the Ohio Casino Control Commission.